

## Accident Report Notification

### Effective November 15, 2010

The Lancaster Police Department has entered into an agreement with DOCVIEW, LLC to place traffic accident reports On-Line. The Docview.us.com Accident Report System was selected to serve as our traffic accident insurance and citizen request technology. What is Docview.us.com? It is an Internet based application that was developed to help law enforcement agencies and insurance companies manage and access traffic accident reports in a more efficient manner. Through the use of innovative online document management technology, you are now able to rapidly find and view an accident report usually within 24 hours of being scanned. No more waiting in line or mailing report request forms. Now you can access your reports over the Internet, 24 hours a day!

Like most law enforcement agencies across America, the Lancaster Police Department has been pursuing an alternative to the hardcopy reporting, storing, and servicing of report requests. The Lancaster Police Department concluded that the Docview.us.com system was the most suitable and secure solution as a local accident repository for insurance and citizen report requests. The Lancaster Police Department wanted a system that was designed to do the following:

- \* Allow for multi-jurisdictional data sharing and searching
- \* A comprehensive system to facilitate web accessible availability of accident reports for insurance companies, officers and citizens
- \* Remove the police department from the billing and request fulfillment process
- \* Provide officers and investigators access to accident information for all agencies on the system.

We expect Internet viewing and printing will significantly reduce the time spent dealing with insurance agencies and citizens seeking copies of traffic crashes. It is our desire to provide a level of expediency to anyone wishing to view and print accident reports in the convenience of their home or business, of which has not been available in this area before. The Lancaster Police Records unit files nearly 1500 traffic crash reports yearly. Normally each crash report will contain two drivers. This means 3,000 individuals and or insurance companies request copies of reports.

Wait times at the Police Records unit can reach 30 minutes for visitors wishing to purchase a report copy. This new on-line method will provide an alternative and more expedient method for obtaining the information they need.

- \* Reports are available from work or home, 24 hours a day via the Internet.
- \* Saves citizens the hassles of driving downtown, paying to park, and standing in line.

\* Reports are converted to PDF format making them easy to view, save, print and email.

\* Finding a report takes only a few seconds.

\* Reports are accessible usually within 24 hours of being scanned, excluding holidays and weekends.

\* Reports cannot be modified, maintaining report integrity.

\* Clear, high resolution images of each report for optimal viewing and printing.

Docview.us.com provided our Police Department with a high speed scanner, scanning software and training at no charge. Docview.us.com charges a nominal convenience fee for this service which is added to the cost of the report.

Citizens who do not wish to pay the convenience fee can still come to the police station and pay the normal report fee if they wish. Visit [www.docview.us.com](http://www.docview.us.com) to learn more about Docview and it's services.