

## RIDER TIPS...

- ◆ LPTS does not permit the following in our vehicles: smoking, eating, spitting, drinking, offensive language, offensive behavior, unauthorized carrying of concealed weapons.
- ◆ LPTS does not provide a personal care attendant (PCA) for disabled riders, but will permit a PCA or Service Animal to accompany a rider at no charge. Please inform the scheduler if a PCA or Service Animal will be accompanying the passenger.
- ◆ Each passenger is limited to four (4) bags of groceries. Any article not in a bag is considered one bag. Additional bags are permitted at \$ .50 per bag.
- ◆ Refusal to ride the vehicle sent for a trip is considered a “no-show”. A rider must pay for his/her no-show before riding again. Vehicles will wait 5 minutes for a rider before trip is considered a “no-show”.
- ◆ To cancel a ride, you must notify LPTS at least forty-five (45) minutes before your pick-up time or you will be considered a “late-cancel” and charged the appropriate fare.
- ◆ Exact Change is required. Drivers do not carry change.
- ◆ The majority of LPTS vehicles are accessible and can accommodate common wheelchairs as defined by the American with Disabilities Act (ADA).
- ◆ In the interest of public safety, LPTS may cease operations in the event of severe weather conditions. In the event that LPTS is unable to operate business as usual, it will notify local media of any changes. Vehicles will not run in a Level 3 snow emergency. Please call our office for further information.
- ◆ Any suggestions, comments or complaints should be directed to the LPTS Administrator at 746 Lawrence Street, Lancaster, Ohio 43130.

## LPTS

### Hours of Operation

#### City of Lancaster Service

Monday-Friday 6:00am-9:00pm  
Saturday 7:00am-6:30pm

#### Fairfield County Service

Monday-Friday 7:00am-8:00pm  
Saturday 9:00am-5:00pm

*Outside of Service Area is available when schedule permits.*

**\*Reservations Accepted Monday-Saturday, 8am-6pm**

**Carrie S. Woody, Administrator**  
**Curt Gordon, Project Manager, Ride Right LLC**  
746 Lawrence Street  
Lancaster, Ohio 43130  
740-681-5086  
888-993-4648  
Ohio Relay 1-800-750-0750  
[www.ci.lancaster.oh.us/dept/transit](http://www.ci.lancaster.oh.us/dept/transit)

*Alternative formats of this brochure are available upon request.*



**888-9-WE-GO-4U**

**Now serving ALL OF FAIRFIELD COUNTY!**

LPTS provides curb-to-curb demand response shared ride transportation services. Reservations may be made in advance or the same day as the trip request.

For a reduced fare, call a day or more ahead to reserve your ride (*Advanced Reservation*). An advanced reservation also means you are picked up within a (15) minute window before or after the scheduled pick-up time.

A same day reservation, if space permits, may extend the pick-up wait time to 30-60 minutes from your negotiated time. Also, there is no guaranteed arrival time.

*\*Reservations accepted Monday-Saturday, 8 am-6 pm*

Maps are available on the City of Lancaster website at [www.ci.lancaster.oh.us/dept/transit](http://www.ci.lancaster.oh.us/dept/transit) or you may contact the LPTS office to have a map mailed to you.

**MOBILITY (Elderly & Disabled) PROGRAM**

This program is for individuals over the age of 65 or with a permanent disability to ride at reduced fares of \$1.00 per ride in the service area with an advanced reservation.

*\*THERE IS NO DISCOUNT FOR A SAME DAY RIDE.*

**Eligibility requirements:**

Senior Citizens must show valid proof for date of birth: Driver's License, Birth Certificate, State ID. For a permanent disability you must have a Social Security Award Letter or letter from a medical physician stating the permanent disability.

**To Enroll:**

Applications may be obtained on the website or by calling LPTS. You must have proof of eligibility to apply.

# Transit Fare Structure

**Within Fairfield County**

Reservations:	Advance Day	Same Day
<b>General Public</b>	<b>\$2.00</b>	<b>\$5.00</b>
<b>Mobility Rate</b>	<b>\$1.00</b>	<b>\$5.00</b>

*Ages 0-4 free with a paid adult fare.  
Ages 5-14 1/2 price with a paid adult fare.*

**Outside of Fairfield County**

Reservations:	Advance Day	Same Day
<b>1-10 miles</b>	<b>\$7.50</b>	<b>\$10.00</b>
<b>11-20 miles</b>	<b>\$15.00</b>	<b>\$18.00</b>
<b>21-30 miles</b>	<b>\$30.00</b>	when schedule permits
<b>31-40 miles</b>	<b>\$45.00</b>	when schedule permits

**OR CALL FOR ONE OF OUR CONNECTOR SERVICES:**



*Canal Winchester*  
COTA STOP Times:  
Monday-Friday  
6:44 a.m., 7:12 a.m.  
5:15 p.m., 5:47 p.m.



Accessing stops from Columbus, Lancaster, Logan, Nelsonville & Athens  
Lancaster Stop:  
Dogwood Travel Center,  
Coonpath Rd.

## Hours of Operation

Lancaster Service

<b>Monday-Friday</b>	<b>6am-9pm</b>
<b>Saturday</b>	<b>7am-6:30pm</b>

County Service

<b>Monday-Friday</b>	<b>7am-8pm</b>
<b>Saturday</b>	<b>9am-5pm</b>

*Out of County Service Available When Schedule Permits*

**Closed Sundays and Major Holidays**

**To Schedule a Ride Call**  
**(888) 9-WE-GO-4U**  
**(740) 681-5086**  
**Ohio Relay 1(800) 750-0750**



**Special Events:**  
Fairfield County Fair Shuttles  
Veteran's Day Specials  
Stuff The Bus  
Holiday Lights

**\*\*\*Important Information\*\*\***

If you require an accessible vehicle, please inform the scheduler when you schedule your ride. All riders are required to wear safety belts when riding, and children under 40 pounds, and/or under the age of 4 years old are required to be secured in an approved child safety seat. Please inform the scheduler if you cannot provide a child safety seat so that LPTS may provide one for you.