If Your Water Pipes Freeze:

- Turn on the closest cold water faucet to relieve pressure from expanding ice in pipes.

- Wrap towels soaked with warm water around pipes to gradually thaw them.

- **DO NOT** attempt using a blow torch or hair dryer to thaw frozen pipes since intense heat can cause them to crack or bust.

- Please call City of Lancaster Division of Water if you have a service disruption.

City of Lancaster

225 North Memorial Drive
Lancaster, Ohio 43130

Phone: (740) 687-6631
Fax: (740) 687-6638

The City of Lancaster Division of water provides some tips on the water pipes in your home as temperatures begin to plummet!
Find Your Main Shut-Off Valve!

Don’t wait! Imagine the panic you would feel if water started pouring through the house from a broken pipe. Locate the Main shut-off valve, mark, and make sure everyone in the household knows where it is.

Helping to Prevent Frozen Pipes:

- Seal any air drafts around fixtures.
- Insulate pipes in unheated areas.
- When freezing weather is forecast, turn off water to outside spigots and drain all water from the line.
- Drain in-ground lawn irrigation systems. (Check manufacturer instructions for the best method.)
- Set the thermostat to no less than 55 degrees Fahrenheit or simply shut off the main valve to protect pipes during extended absences from home in the winter. If you turn the heat off entirely, drain all the water from pipes after closing the shut-off valve.

Other Prevention Tips:

- Open Cupboard doors under sinks, (Especially where plumbing is in exterior walls), to let interior heat warm the pipes.
- Wrap outside faucets with insulation, newspaper or cardboard.

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